

Why work as a Visiting Carer for Kivernell Care?

You can make a difference by helping elderly and disabled people to live a fuller independent life in their own home.

What does the job involve?

- Some of our clients need minimal assistance; others need total help with getting up, washing and dressing etc.
- Meal Preparation
- Shopping
- Cleaning
- Companionship
- Safety checks and medication prompts

Do I get regular clients?

- We endeavour to give you regular clients on a regular basis – so that you get to know them and they get to know you
- You would also be expected to do some holiday cover

I haven't got any care experience, does that make a difference?

- No, experience helps but as long as you have a caring nature, we will give you all the training you need

What training will I be given?

- We will give you induction training, which will be some classroom work and shadowing an experienced carer
- We also provide NVQ training in house

I am very experienced; do I still need to do the training?

- Yes you do, even though you have

experience you need to be familiar with the company policies and procedures

How many hours can you give me?

- We are flexible; we can give you anything from 10-40 hours per week. You need to let us know when you are available

If you have some weekend and or evening availability, we may be able to offer you a guaranteed hours' contract

I am not able to work weekends

- Our clients often need care 7 days per week, but we can be flexible, maybe you can too? Even an hour or two at the weekend could be very useful to us

I am in receipt of benefits does this cause a problem?

- No – just let us know if there are any restrictions on the hours you can work and we will endeavour to give you the hours you require

I am only able to work school hours

- We may be able to offer you some hours within school times, but may not be able to give as many hours as you require

What will I be paid?

- Competitive pay rates - See separate sheet

When will I be paid?

- You will be paid every 2 weeks, which is paid directly into your bank account

Will I be paid mileage?

- You will, you need to check the rates on the separate sheet

If I have any problems what should I do?

- Whatever the problem you should contact the office or out of office hours, the on-call manager. There will always be somebody at the end of the phone to help you

